

HEALTH SERVICES (CONTINUED)

BETHESDA MEDICAL CENTER AT ARROW SPRINGS513-282-7200
24-Hour Emergency Department
CHILD ADVOCACY CENTER513-261-6031
EPILEPSY FOUNDATION513-721-2905 or 877-804-2241
ELDERLY SERVICES (For the Qualifying Elderly Intake).....513-695-2271
HELP ME GROW (Birth-3yrs.)513-695-4769
MEDICAID513-695-1420
OHIO MEDICAID800-324-8680
VINEYARD CLINIC - FRANKLIN937-557-1006
WARREN COUNTY HEALTH DEPARTMENT.....513-261-2254
Adult Care Clinic513-261-1229
Bureau Children with Medical Handicaps513-695-1535
Pre-Natal513-695-1262
Family Planning/STD/HIV513-695-1263
Immunization/Child Health/Vision Screening513-695-1468
Vital Statistics-Environmental Health513-695-1220
Health Educator/Public Information Officer.....513-695-2475
Franklin Health Dept.937-746-1769
WOMEN'S CENTER (Pre-Natal Ultrasounds)513-934-1777

HEARING IMPAIRED

OHIO RELAY SERVICEDial 7-1-1 or 800-750-0750

HOMELESS/HOUSING

ABUSE & RAPE CRISIS SHELTER
OF WARREN COUNTY513-695-1107 or 888-860-4084
HOME FOR LIFE513-423-5433
INTERFAITH HOSPITALITY NETWORK OF WC513-934-5250
METROPOLITAN HOUSING AUTHORITY513-695-3380
NEW HOUSING OHIO513-228-1200
WARREN COUNTY EMERGENCY SHELTER "Bernie's Place"
Temporary Emergency Shelter.....513-494-2307 or 513-695-1338

HOME OWNERSHIP

LIFESPAN HOUSING COUNSELING888-597-2751
HABITAT FOR HUMANITY
GREATER CINCINNATI513-942-9211 or 866-284-5387
Formerly Tri- State Habitat for Humanity
WARREN COUNTY BALANCED HOUSING513-695-2266

LEGAL/COMMUNITY ADVOCACY

ABUSE & RAPE CRISIS ADVOCATES513-695-1113
CIVIL PROTECTION ORDER ASSISTANCE513-695-1886
LEGAL AID SOCIETY513-241-9400 or 800-582-2682
PRO SENIORS, INC.....513-345-4160
Legal Rights Advocates for Age 60+800-488-6070

LOW INCOME/ELDERLY HOME REPAIR

PEOPLE WORKING COOPERATIVELY, INC.513-351-7921
Toll Free Number800-392-7921
WCCS, INC. H.O.M.E.513-695-2210

MENTAL HEALTH

CRISIS/SUICIDE HOTLINE877-695-6333
24-Hour Mental Health, Substance Abuse and Suicide Crisis Line
LINDNER CENTER OF HOPE.....513-536-4673 or 888-536-4673
MENTAL HEALTH AMERICA OF NO. KENTUCKY
and S.W. OHIO513-721-2910 or 877-361-4518
COMPEER & SOCIAL RECREATION.....513-721-2910 x11
MHA Support Group Clearinghouse513-721-2910 x10
SOLUTIONS COMMUNITY COUNSELING & RECOVERY CENTERS
Kingsview Drive, Lebanon513-228-7800
Lebanon.....513-695-1357
Mason.....513-398-2551
Springboro937-746-1154
Warren County Office800-932-3366
NATIONAL ALLIANCE ON MENTAL ILLNESS
NAMI Warren County.....513-695-3650

PUBLIC ASSISTANCE

CHILD SUPPORT ENFORCEMENT AGENCY513-695-1580
From Outside Local Area Only800-644-2732
24/7 Anonymous Tip Hotline.....513-695-1569
SUPPORT ENFORCEMENT TRACKING SYSTEM800-860-2555
DEPARTMENT OF HUMAN SERVICES.....513-695-1420
OHIO BENEFIT BANK800-648-1176
The Ohio Benefit Bank is a web-based program that uses trained staff and volunteers to assist consumers with free tax preparation assistance and access to potential public benefits.

RECYCLING/ENVIRONMENT

WC SOLID WASTE MANAGEMENT DISTRICT513-695-1209
HAMILTON COUNTY DEPARTMENT OF ENVIRONMENTAL SERVICES
Southwest Ohio Air Quality Agency
24-Hour Response Hotline513-946-7777 or 800-889-0474
24-Hour Air Quality Index (Recorded Message)513-946-7753

RESPIRE CARE

Respite care provides a break for family member caregivers from the continual care of the chronically ill or disabled.
ADULT DAY SERVICES, OTTERBEIN-LEBANON.....513-696-8567
ELDERLY SERVICES - Intake513-695-2271
SENIOR INDEPENDENCE, FRANKLIN/CONOVER.....937-743-6339
WC BOARD OF DD FAMILY SUPPORTS513-695-2579

SENIOR PROGRAMS

741 SENIOR CENTER.....513-695-2239
CONGREGATE MEALS (Noon Meals Provided for Seniors 60 and Over)
Franklin-Sherman Glen.....937-545-6788
Lebanon-Station Hill513-939-5189
Morrow-Earl Maag Center513-889-8886
741 Senior Center513-695-2256
South Lebanon-Union Village513-267-8293
COUNCIL ON AGING OF SOUTHWEST OHIO800-252-0155
DEARDOFF SENIOR CENTER-FRANKLIN937-743-8100

SENIOR PROGRAMS (CONTINUED)

ELDERLY SERVICES -Intake & Assessment.....513-695-2271
MEDICARE.....800-633-4227
SOCIAL SECURITY800-772-1213
SUPPORTIVE SERVICES.....513-846-9173
TRIHEALTH SENIORS HEALTH - Main Number513-569-6200
Navigator for Senior Services - Free Health Information
and Referral Services513-569-6200
SeniorLink - Medical, Rehabilitative, Social and
Personal Care513-531-5110
Lifeline and Home Connections - Personal Emergency
Response and Home Safety Services.....513-569-5115
Seniority - Free Membership Program with Events,
Classes and Discounts.....513-865-1700

TRANSPORTATION

ELDERLY SERVICES MEDICAL TRANSPORTATION AGE 60+
Intake513-695-2271
FRANKLIN TOWNSHIP SENIORS' BUS - M-F: 8:15 AM-4:00 PM - AGE 60+
Franklin, Carlisle, Franklin Twp., 24-Hour Notice.....937-743-8100
WCCS, INC. SENIOR TRANSPORTATION - M-F: 8:00 AM-4:30 PM
Seniors 60+, Living Independently513-695-2222
WARREN COUNTY TRANSIT SERVICE - M-F: 6:00 AM-6:30 PM
48-Hour Notice Recommended.....888-297-0990

UNEMPLOYMENT

UNEMPLOYMENT BENEFITS (Automated System).....877-644-6562
WORKFORCE ONE OF WARREN COUNTY513-695-1130

UTILITIES/ENERGY

HEAP - HOME ENERGY ASSISTANCE PROGRAM866-747-1042
HOME WEATHERIZATION PROGRAM513-695-2287
SALVATION ARMY
Middletown Location.....513-423-9452
South Lebanon Location513-494-1911

VETERANS

VETERANS' SERVICE OFFICE.....513-695-2717

VOLUNTEER PROGRAMS

ABUSE & RAPE CRISIS SHELTER
OF WARREN COUNTY513-695-1107 or 888-860-4084
Volunteer Program513-695-1185
BIG BROTHERS/BIG SISTERS OF WARREN COUNTY
Volunteer Opportunities513-932-3966
RSVP "Invitation to Serve"513-695-2252
WOMEN'S CENTER - LEBANON (Volunteer Consultant)513-934-1777

YOUTH PROGRAMS

4-H513-695-1311
BIG BROTHERS/BIG SISTERS OF WARREN COUNTY513-932-3966
BOY SCOUTS OF AMERICA, DAN BEARD COUNCIL.....888-360-8572

YOUTH PROGRAMS (CONTINUED)

CAMP JOY937-289-2031
GIRL SCOUTS OF WESTERN OHIO
Cincinnati800-537-6241
Dayton800-233-4845

WARREN COUNTY SCHOOL DISTRICTS

WARREN COUNTY EDUCATIONAL SERVICE CENTER.....513-695-2900
1879 Deerfield Rd. - Lebanon513-925-2900
www.warrencountyesc.com513-261-2900 or 513-425-2900
WARREN COUNTY CAREER CENTER513-932-5677
3525 N. State Route 48 - Lebanon www.wccareercenter.com
CARLISLE LOCAL SCHOOL DISTRICT937-746-0710
724 Fairview Dr. (Main Office) - Carlisle
www.carlisleindians.org
CLINTON-MASSIE LOCAL SCHOOL DISTRICT937-289-2471
FRANKLIN CITY SCHOOL DISTRICT937-746-1699
150 E. Sixth Street (Central Office) - Franklin
www.franklincityschools.com
KINGS LOCAL SCHOOL DISTRICT513-398-8050
1797 King Ave. (Central Office) - Kings Mill
www.kingslocal.net
LEBANON CITY SCHOOL DISTRICT513-934-5778
700 Holbrook Ave. (Central Office) - Lebanon
www.lebanon.k12.oh.us
LITTLE MIAMI LOCAL SCHOOL DISTRICT513-899-2264
8276 State Route 132 (Central Registration) - Blanchester
www.littlemiamischools.com
LOVELAND CITY SCHOOLS.....513-683-5600
MASON CITY SCHOOL DISTRICT.....513-398-0474
SPRINGBORO COMMUNITY SCHOOL DISTRICT937-748-3960
1685 S. Main Street (Central Office) - Springboro
www.springboro.org
WAYNE LOCAL SCHOOL DISTRICT513-897-6971
659 Dayton Rd. (Central Office) - Waynesville
www.wayne-local.com

WARREN COUNTY LIBRARIES

FRANKLIN PUBLIC LIBRARY - Franklin937-746-2665
www.franklin.lib.oh.us
LEBANON PUBLIC LIBRARY - Lebanon.....513-932-2665
www.lebanonlibrary.org
MARY L. COOK LIBRARY - Waynesville513-897-4826
www.mlcook.lib.oh.us
MASON PUBLIC LIBRARY - Mason513-398-2711
www.mason.lib.oh.us
SALEM TOWNSHIP PUBLIC LIBRARY - Morrow513-899-2588
www.salem-township.lib.oh.us
SPRINGBORO PUBLIC LIBRARY - Springboro.....937-748-3200
www.franklin.lib.oh.us



FIRST CALL FOR HELP

Community Resource Directory

GIVE. ADVOCATE. VOLUNTEER.
LIVE UNITED 

This community resource is made possible
through the support of your local
United Way of Warren County.

To view a printable PDF and access links to
organizations in this brochure, please visit the
First Call For Help website at
<http://www.co.warren.oh.us/firstcallforhelp/>

EMERGENCY NUMBERS

LIFE THREATENING EMERGENCIES

Fire • Police • Rescue 911

ABUSE & RAPE CRISIS SHELTER OF WARREN COUNTY513-695-1107

Domestic Violence and Rape Crisis Hotline888-860-4084

ADULT PROTECTIVE SERVICES513-695-1423

Senior Abuse & Neglect

AMERICAN RED CROSS513-579-3000 or 800-255-7070

Includes Armed Forces Emergency Services

ATRIUM MEDICAL CENTER513-424-2111

24-Hour Emergency Department

BETHESDA MEDICAL CENTER - ARROW SPRINGS513-282-7200

24-Hour Emergency Department

CHILDREN SERVICES 8AM-5PM513-695-1500

Hotline for Child Abuse and Neglect.....513-695-1600

CRISIS/SUICIDE HOTLINE877-695-6333

24-Hour Mental Health, Substance Abuse and Suicide Crisis Line

DRUG & POISON CENTER800-222-1222

HUMAN DRUG TRAFFICKING HOTLINE888-373-7888

LAW ENFORCEMENT

State Highway Patrol-Lebanon513-932-4444

Warren County Non-Emergency Dispatcher513-925-2525

Warren County Sheriff513-695-1280

NATIONAL RUNAWAY SWITCHBOARD800-786-2929

NATIONAL SUICIDE PREVENTION LIFELINE800-273-8255

WCBDD EMERGENCY CRISIS LINE800-800-6847

ALCOHOLISM/SUBSTANCE ABUSE

CRISIS/SUICIDE HOTLINE877-695-6333

24-Hour Mental Health, Substance Abuse and Suicide Crisis Line

SOLUTIONS COMMUNITY COUNSELING & RECOVERY CENTERS

Kingsview Dr., Lebanon513-228-7800

Lebanon513-695-1357

Mason513-398-2551

Springboro937-746-1154

Warren County Office800-932-3366

SALVATION ARMY ADULT REHABILITATION CENTER

Cincinnati and Dayton 800-728-7825

SAMHSA - Substance Abuse Mental Health Treatment Referral800-662-4357

WARREN OUTPATIENT513-932-4337

BLIND

BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED

Vocational Rehabilitation513-852-3260 or 800-686-3323

CINCINNATI ASSOCIATION FOR THE

BLIND AND VISUALLY IMPAIRED513-221-8558

CLOVERNOOK CENTER FOR THE BLIND AND

VISUALLY IMPAIRED513-522-3860 or 888-234-7156

CHILDCARE

4C...FOR CHILDREN

Cincinnati800-256-1296

Warren County513-221-0033

DEPARTMENT OF HUMAN SERVICES.....513-695-1447

CLOTHING

FIRST BAPTIST CHURCH CLOTHING MINISTRY937-746-7791

Located in Basement of Franklin Area Community Services

GOODWILL EASTER SEALS MV - LEBANON513-228-5400

LEBANON FREE CLOTHING STORE513-932-1614

NEW2YOU THRIFT STORE-MASON513-770-0350

OHIO VALLEY GOODWILL - LEBANON513-932-6856

SALVATION ARMY-SOUTH LEBANON513-494-1911

SECOND TIME SHOP-ST. PAUL LUTHERAN - FRANKLIN937-746-3448

ST. VINCENT DePAUL MASON THRIFT STORE513-492-7940

VINEYARD DOWNTOWN HELP CENTER - FRANKLIN937-746-1435

COUNSELING

ABUSE & RAPE CRISIS SHELTER

OF WARREN COUNTY513-695-1107 or 888-860-4084

Batterer's Intervention/Women Who Use Violence Groups.....513-695-1750

Individual/Group Trauma Counseling (S.O.A.R.)513-695-2435

ARTHRITIS FOUNDATION, INC.513-271-4545

CANCER FAMILY CARE, INC.513-695-2247

COMMUNITY PREGNANCY CENTER513-424-2229

Franklin Office937-704-9999

COMMUNITY BEHAVIORAL HEALTH513-424-0921

CRISIS/SUICIDE HOTLINE877-695-6333

24-Hour Mental Health, Substance Abuse and Suicide Crisis Line

LIFESPAN BEHAVIORAL HEALTH COUNSELING513-868-3210

Mason Office513-229-0746

SOLUTIONS COMMUNITY COUNSELING & RECOVERY CENTERS

Kingsview Dr., Lebanon513-228-7800

Lebanon513-695-1357

Mason513-398-2551

Springboro937-746-1154

Warren County Office800-932-3366

NEW REFLECTIONS COUNSELING513-878-3070

WARREN OUTPATIENT513-932-4337

WOMEN'S CENTER - LEBANON513-934-1777

COUNTY GOVERNMENT - TOLL FREE

TOLL FREE WHEN CALLING FROM:

Cincinnati513-925-1000

Dayton/Springboro937-425-1000

Franklin/Middletown513-261-1000

Lebanon/Mason/Waynesville513-695-1000

Southeastern Warren County937-783-4993

DISABLED

ABILITIES FIRST513-423-9496 or 800-378-8612

BUREAU OF VOCATIONAL REHABILITATION.....513-852-3260

Toll Free Number800-686-3323

WARREN COUNTY BOARD OF DEVELOPMENTAL DISABILITIES

Adult Services - Deerfield Center513-695-2507

Adult Services - PSU Facility.....513-695-9200

Crisis Hotline800-800-6847

Early Intervention513-695-1545

Service & Support Administration (Intake)513-695-2568

SOCIAL SECURITY800-772-1213

DRIVER'S LICENSE

LICENSE BUREAUS

Franklin937-743-9950

Lebanon513-932-6879

Mason513-398-8928

DRIVER'S LICENSE EXAM STATION513-932-5825

EDUCATION

ADULT BASIC LITERACY EDUCATION (ABLE/GED)513-695-2987

AMERICAN RED CROSS, WARREN COUNTY OFFICE..... 513-932-0162

To Register for Classes800-733-2767

ARCS - Rape and Domestic Violence Prevention513-695-1985

OSU EXTENSION-WARREN COUNTY 513-695-1311

SINCLAIR COMMUNITY COLLEGE800-315-3000

SOLUTIONS COMMUNITY COUNSELING & RECOVERY CENTERS

Kingsview Dr., Lebanon513-228-7800

Lebanon.....513-695-1357

Mason513-398-2551

Springboro937-746-1154

Warren County Office800-932-3366

WC ADULT NEW READERS513-932-2323

WC CAREER CENTER Main Campus513-932-8145

South Campus513-770-0200

Adult & Community Education/ Workforce Development ..877-547-5100

WC EDUCATIONAL SERVICE CENTER513-695-2900

WCCS EARLY LEARNING CENTERS (HEAD START)513-695-2215

WORKFORCE ONE513-695-1130

Workforce Development Classes

EMPLOYMENT SERVICES

ABILITIES FIRST513-423-9496 or 800-378-8612

BUREAU OF VOCATIONAL REHABILITATION.....513-852-3260

Toll Free Number800-686-3323

WARREN COUNTY BOARD OF DD ADULT SERVICES

Community Employment Department513-695-9200

WORKFORCE ONE OF WARREN COUNTY513-695-1130

Veteran Services513-695-2317

WCCS, INC. FAMILY SERVICES Employment Specialist513-695-2238

FOOD PANTRIES/FINANCIAL ASSISTANCE

CONSUMER CREDIT COUNSELING SERVICE (APPRISEN)513-366-4500

FAITH EMERGENCY SERVICES & FAITH MINISTRIES

(Mason/Deerfield Twp.)

Mason United Methodist Church

6315 Mason-Montgomery Rd.513-459-8509

Food, Financial Assistance: Thurs. 1:00-3:00PM

FAMILY SERVICES OF WARREN COUNTY COMMUNITY SERVICES

.....513-695-2238 or 937-425-2238

Financial Assistance by Appointment

FRANKLIN AREA COMMUNITY SERVICES (Franklin, Carlisle, Springboro)

345 S. Main Street937-746-7791

M-F 12-3PM, W 5-7PM Financial Assistance: M,W,F 12-2PM

KINGS LOCAL PANTRY & COMMUNITY SERVICE (Kings School District)

10 N. High Street; South Lebanon513-494-2692

M,W,F 8:30AM-11:30AM www.kingslocalfoodpantry.org

LEBANON FOOD PANTRY & COMMUNITY SERVICES

(Lebanon School District)

190 New Street, Lebanon513-228-2555

M,W,F 9AM-12PM, W 6-8PM

LIFESPAN DEBT MANAGEMENT/HOUSING COUNSELING.....513-868-3210

Toll Free.....888-597-2751

LITTLE MIAMI COMMUNITY SERVICES (Little Miami School District)

4766 Whitacre Dr.513-899-4802

M&F 9AM-12PM

MASON FOOD PANTRY (Mason School District)

M 6:30-7:30PM, W and Sat. 9:30-11AM..... 513-754-0333 x1

SALVATION ARMY-SOUTH LEBANON513-494-1911

Pike & Main, M-F 10AM-4PM, Sat. 10AM-2PM, Closed Thurs.

SPRINGBORO COMMUNITY ASSISTANCE CENTER (SCAC)

(Springboro School District)

80 W. State Street937-572-6488

Food, Limited Financial Assistance

2nd & 4th Tues/Wed of Each Month. Tues. 3:30PM- 5:30PM. Wed. 4PM-6PM

WAYNE TWP. COMMUNITY AID/FOOD PANTRY

St. Mary's Episcopal Church

107 S. Third Street513-897-2435

WC DEPARTMENT OF HUMAN SERVICES513-695-2249

PRC-Prevention Retention Contingency

FOOD STAMPS & MEALS/WIC

FOOD STAMPS513-695-1420 or 937-228-5061

ELDERLY SERVICES HOME DELIVERED MEALS

Age 60+ and Homebound Intake513-695-2231

WIC-WOMEN, INFANTS & CHILDREN513-695-1217

Franklin937-746-9490

HEALTH SERVICES

ABILITIES FIRST513-423-9496 or 800-378-8612

Outpatient Pediatric Therapies.....800-378-8612

AMERICAN CANCER SOCIETY.....513-229-0616

ARTHRITIS FOUNDATION513-271-4545

ATRIUM MEDICAL CENTER513-424-2111

24-Hour Emergency Department

When you need help, this brochure is a quick reference guide for you and your family. The brochure lists the most commonly requested services and phone numbers in Warren County.

This information can also be provided by calling the numbers below.

From Lebanon Area: 513-695-4636

From Cincinnati Area: 513-925-4636

From Dayton Area: 937-425-4636

From Middletown Area: 513-261-4636

FamilyWize

FamilyWize provides a free discount prescription card to our community. The FamilyWize card can lower the cost of medicine by an average of 30% or more for individuals without insurance or who take medication not covered by their plan. It's just like a coupon you can keep using every time you need to fill a prescription.

All you have to do is present the card at a local participating pharmacy to get the savings.



The image shows a 'FamilyWize Free Prescription Discount Card'. At the top left is the FamilyWize logo with the tagline 'Community Service Partnership, Inc.'. Below the logo is the text 'FREE PRESCRIPTION DISCOUNT CARD'. To the right is the 'LIVE UNITED United Way' logo. The card contains the following information: BIN: 610194; Card ID: FW200; Group ID: FW200; PCN: FW. It also states 'United Way of Warren County'. At the bottom, it says 'Expiration: December 31, 2020' and 'Pharmacies: 877-HELP-977'. On the right side, it provides the phone number '866-810-3784', the website 'www.familywize.org', and a note to 'see website for additional information'. At the very bottom, it says 'Some restrictions apply. Administered by EnvisionRxOptions. This is NOT Insurance - Discounts Only'.